Understanding the New Claim Submission System

Register for the program

| Step 1 | | | | | | | | |
|---|--|--|--|--|--|--|--|--|
| Go to www.ToyoRacerRebates.c | <u>om</u> | | | | | | | |
| | | | | | | | | |
| driven to perform | | | | | | | | |
| Sinchoperisin | | | | | | | | |
| | Welcome to the Toyo Racer Rebates Site! | | | | | | | |
| Toyo Racer Rebates Login | | | | | | | | |
| Email Address : | | | | | | | | |
| Case sensitive) | | | | | | | | |
| Login | | | | | | | | |
| Forgot Password? | | | | | | | | |
| Don't have an account? | | | | | | | | |
| Register Now | | | | | | | | |
| Important Information | | | | | | | | |
| Login Information: Remember, your username and password are | CASE | | | | | | | |
| sensitive. | | | | | | | | |
| New Users: Once you register for the site, please allow 2-4 days to be approved. If it has been longer that business days please contact support@360incentives.com. | business h 4 | | | | | | | |
| Powered by | | | | | | | | |
| | 1-888-665-4927 Privacy Statement Disclaimers | | | | | | | |
| Step 2 Click on Register Now | Register Now | | | | | | | |
| Step 3 | | | | | | | | |
| Complete the registration fields. | I am a Racer 🔽 | | | | | | | |
| If given the option, please | | | | | | | | |
| check off "I am a Racer". | | | | | | | | |
| | | | | | | | | |

| The following fields are | TOYO TIRES | e | | | | | | | | | |
|---|--|--|--|--|--|--|--|--|--|--|--|
| required: | driven to perform® | | | | | | | | | | |
| First & Last name | General Information | | | | | | | | | | |
| Empileddroop (upod | Messaging Area | Indicates Required Field | | | | | | | | | |
| - Email address (used | Need some help? Just email support@360incentives.com or | First Name (Used For Login) | | | | | | | | | |
| for login and alerts) | call 1-888-665-4927 | Last Name Password : | | | | | | | | | |
| - Password | | Social Security # Re-Enter Password | | | | | | | | | |
| - I am a Racer | | Birth DateSelect vSe vSele v = I am a Dealer | | | | | | | | | |
| - Home address | | Home Address | | | | | | | | | |
| | | Address1 | | | | | | | | | |
| | | City State / Province Select V Zip / Postal | | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | Business Address | | | | | | | | | |
| | | Business Name | | | | | | | | | |
| | | Address1 | | | | | | | | | |
| | | Address2 | | | | | | | | | |
| | | City State / Province Select V Zip / Postal | | | | | | | | | |
| | | Country US V Phone | | | | | | | | | |
| | | Send Communication to : | | | | | | | | | |
| | ONLINE TERMS AND CONDITIONS FOR REGISTERED SALES REPRESENTATIVES | | | | | | | | | | |
| | | 360incentives.com, LLC ("Company," "we," or "us") provides tools to enable sales representatives and associates to obtain access to and participate in manufacturer and/or distributor sponsored incentive programs" (Incentive Programs") at the URL https://www.ToyAcaerRebates.com (the "Site") and we may provide the ability to use certain functionalities of the Site or provide other services of various kinds (the "Services"). The Site and Services | | | | | | | | | |
| | | If made available to you only under the tollowing terms and conducts the Terms I. Printable Version Printable Version | | | | | | | | | |
| | | I have read and agree to the Program Terms and Conditions Above Printable Version | | | | | | | | | |
| | | I Agree Register He Now] Cancel | | | | | | | | | |
| Step 4 | | | | | | | | | | | |
| Ensure the information is | | I Agree Register Me Now | | | | | | | | | |
| correct then agree to the terms | | | | | | | | | | | |
| and conditions and click I Agree | | | | | | | | | | | |
| Register Me Now. | | | | | | | | | | | |
| | | | | | | | | | | | |
| Allow 2-4 bu | siness days for | your registration to be processed. | | | | | | | | | |
| You will receive an email confirmation once your account has been approved. If you do not receive | | | | | | | | | | | |
| confirmation within 2-4 business days, please contact support@360incentives.com. | | | | | | | | | | | |

Navigating the rewards system

Once you login to the site you see various areas within the system – details of each area are below.

Your Information

Shows your information

Available Programs

- Shows all available programs within the timeframe left to enter claims
- If you click on Program Details & Form, you can view and print the program details and required rebate reward application
- To enter claims click on Enter Claims

Previous Activity

- Displays your last 5 transactions and the status of the claims
 - Entered means the claims have been entered but not submitted for approval
 - Submitted means the claims have been entered and submitted for approval
 - On hold means your claims are being further reviewed
 - Missing invoice means we have not received the supporting documentation
 - Approved means the claim is in process for payment
 Paid means the
 - Paid means the claim has been paid



The Different Tabs

- Home brings you back to the main page that you see once you login to the system
- Activity shows you all your previous activity and the status of your claims.

In this tab you can filter your search by selecting the 3 options:

- Monthly
- Date Range
- Program

After you clicked **Get Details** this screen can be printed or exported into excel.

- Payments shows all the payments made
- Rules shows you the terms and conditions of the program
- Your Profile shows you all your personal information and is the place where you can change your password
- Help and Training is a place where you can find additional information
- Logout will log you off the system

Entering claims



How to Track Payments

| Cli | ck on the Payments Tab | | | | | | | | |
|--------------------|--|--|------------------------------------|------------------|--------------------|-------------------------|---------------|------------------------------|----------------------------------|
| On will info | the payments screen you see the following prmation: | TOYO TIRES dríven to perform | Payments View | Home | Activity Payr | nents Rules | Your Profile | toyorb_deale Help and Tra | er@360emails.com ining Logout |
| - | Paid Date – The date the claim was paid | Your Information Name: Dealer Test Employee ID: 256592 | Program Type: From Reference | All 7/15/2013 | Get Details | Export | To 8/1 | 4/2013 | |
| - | Type – Program type | | Paid Date Type | Payme | ent User Referen | ce Payment Reference | # Claims | Claim Amt. | Payment Mode |
| - | Payment - is the 360 Payment ID | | No records to display. | | | | | | |
| - | Payment Reference – The Order Number | | | | | 6 | Powered | i by | |
| - | # Claims – Total number | | 1-888- | 665-4927 Priv | vacy Statement D | isclaime rs | | | |
| | of claims in the payment. Click on the number to see individual claims | | | | | | | | |
| - | Claim Amount - Total amount of the payment | | | | | | | | |
| - | Payment Mode - Method of payment | | | | | | | | |

GETTING HELP

All clients of 360incentives.com are assigned a Client Happiness Manager that is available to help you and your users use the system.

Your Client Happiness Manager information

Toyo Tires Client Success Team Phone: 1-888-665-4927 Email: <u>clientsuccess@360incentives.com</u>

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